

**2017 MICHIGAN SKILLS USA CHAMPIONSHIPS
TASK & MATERIALS LIST**

SKILL OR LEADERSHIP AREA: Information Technology Services

CONTEST LOCATION:

Grand Rapids Community College
Applied Technology Center (ATC)
151 Fountain NE
Grand Rapids, MI, US
(616) 234-GRCC
<http://www.grcc.edu/>

RESUME:

Each student must submit a one-page printed resume before the contest start at the contest site (present to contest coordinator, not judges). The resume is no longer submitted online. This is the only time that resumes can be turned in. Failure to do so will result in a 10 point penalty.

TASKS THAT MAY BE PERFORMED:

1. Complete written exam covering typical PC repair centering on objectives of the A+ Certification exam.
2. Troubleshoot operating systems and limited hardware issues.
3. Partition and configure a hard drive.
4. Identify security issues including but not limited to user accounts, group policy editing, encryption, virus activity, and registry problems.
5. Demonstrate ability to manipulate a pc and create automation using the command line.
6. Demonstrate the ability to identify, install, and configure wired/wireless connections.
7. Identify ports/parts of a PC
8. Demonstrate knowledge of handling customer service
9. Demonstrate use of multimeters and other computing tools

STUDENTS MUST SUPPLY:

- Only Resume and a pencil
- Tools and necessary software will be provided but, you may want to bring your own.
- You don't have to use your software, but it may be brought.
- You may bring DMMs, cable making tools, strippers, crimpers, power supply testers, cable testers, hand tools, and mice.

STUDENTS ARE RESPONSIBLE FOR THEIR OWN LUNCH – either bring a lunch or bring lunch money

CLOTHING REQUIREMENTS:

1. White collared shirt
2. Black slacks
3. Black leather shoes – No logos, solid black
4. Black accessories

Professionalism

Demeanor

- Business Like
- Respect – Yourself, others, your environment, and the way we communicate

Language

- In/out of contest area

NOTES

- Advisors may contact John Partridge at jpartridge@wmisd.org for COMPLETE contest details and specs.
- Provide your contact information to John Partridge to be supplied a list of equipment, computers, parts, tools, routers, and cards used in the competition.

Revised 11/30/16

SCORECARD Information Technology Services

		Contestant Number							
Items Evaluated	Possible Points								
Windows Wireless/Troublesh	150								
HDD Maintenance	100								
Command-Line	100								
Part/Port ID	150								
Security	100								
Troubleshooting	100								
Customer Service	150								
A+ Exams	150								
Résumé Penalty	0 or -10 only								
Clothing Penalty	0 to -50								
Total Possible Points	1000								

Date: _____

Judges' Signatures:

_____	_____
_____	_____
_____	_____